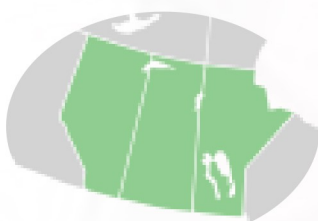


Our Subscribers

3 Provinces



13,373 Beds Served



222,913 Students Served



6

Government Agencies &
Associations Served



20

Participating Subscribers

HKN Subscribers in 2024/25

1. Alberta Health Services
2. Ambrose University
3. Athabasca University
4. Bow Valley College
5. College of Registered Nurses of Alberta (CRNA)
6. Covenant Health
7. MacEwan University
8. Northern Alberta Institute of Technology (NAIT)
9. Northwestern Polytechnic (formerly Grande Prairie Regional College)
10. Red Deer Polytechnic (formerly Red Deer College)
11. Saskatchewan Polytechnic
12. SHIRP (Saskatchewan Health Information Resources Program)
13. St. Mary's University
14. The King's University
15. University of Lethbridge
16. University of Manitoba
17. University of Regina
18. University of Saskatchewan
19. University of Winnipeg
20. Winnipeg Regional Health Authority

Median Inflation Rates (USD)

2022/23	3.00%
2023/24	2.00%
2024/25	2.00%

The Year that was 2024

- ♦ HKN continues to work with consortia to provide health information resources to health authorities, professional bodies, and libraries in the Prairie provinces.
- ♦ HKN continues to advocate for its subscribers, including seeking library-favourable licensing terms governing the use of AI tools.
- ♦ HKN updated its website, developing a secure subscriber login portal for members to access their individual Schedule A&Bs, Access Agreements, and relevant licenses.



People

- ♦ April 2024: HKN welcomed Christie Hurrell (Acting Associate University Librarian, Collections, Content Services & Research Support) as Partner Representative for the University of Calgary. She replaced Claudette Cloutier, (University of Calgary Associate University Librarian - Faculty Engagement and Facilities).



Process

- ♦ HKN enters into a three-year deal with Conga for Conga Composer. Conga Composer is an add-on for Salesforce that plays an important role in HKN's invoicing workflow.

Licensing Cost Breakdown

