

Our Subscribers

3 Provinces



12,091
82%

Beds Served
Hospitals Served



205,426
81%

Students Served
Post-Secondaries Served



7

Government Agencies &
Associations Served



22

Participating Subscribers

New Subscribers



ALBERTA COLLEGE of
FAMILY PHYSICIANS

Median Inflation Rates

2019/20	3.00%
2020/21	3.00%
2021/22	2.00%

The Year that was 2021

- HKN started its new year amidst a continuing pandemic.
- HKN focused on starting its renewal process earlier than anticipated as its subscribers faced significant budgetary challenges due to the global pandemic and the changing economic environment in Alberta.



People

- ♦ June 2021: the Partners Chair transferred to the University of Calgary Partner, Susan Powelson.
- ♦ October 2021: HKN welcomed Connie Winther, Head, Faculty Engagement (Health Sciences), University of Alberta to the Executive.
- ♦ February 2022: HKN Librarian, Taryn Canete resigned after two and a half years at HKN. Heather D'Amour, Jennifer Lee, and Linda Ryan at the University of Calgary, Libraries and Cultural Resources, Collections, took over in the interim.



Process

- ♦ HKN worked with the University of Calgary's Supply Chain Management department to streamline its requirements for sole source justification. Changes were made to improve the workflow for all those involved in HKN's procurement of health information resources.
- ♦ HKN worked with the University of Calgary's Finance to improve financial reporting timelines.