

Our Subscribers

3 Provinces



13,286 Beds Served
90% Hospitals Served

7 Government Agencies & Associations Served



207,529 Students Served
80% Academic Served

>23 Participating Subscribers

Year at a Glance

NEW SUBSCRIBERS



POTENTIAL SUBSCRIBERS



Median Inflation Rates

2019/20	3.00%
2020/21	3.23%
2021/22 (projected)	1.70%

A Year of Change

- It was a year of change for the Health Knowledge Network.
- In August 2019, long-time General Manager, Vivian Stieda, was seconded to COPPUL and assumed the role of Executive Director. Also, at the end of March 2019, Executive Committee member, Marlene Dorgan, retired from the University of Alberta Libraries. In the interim, Linda Slater sat on the Executive until her retirement. In September 2019, HKN welcomed Trish Chatterley as the Executive Committee Member from the University of Alberta. In October 2019, HKN welcomed Taryn Canete to the role of HKN Librarian.



Collaborative Licensing

HKN participated in discounted offerings in the following Consortia Canada (ConCan) agreements:

- ♦ Joanna Briggs Institute (negotiated with COPPUL). 2021 marks the final year of the original three-year deal. The Electronic Health Library of British Columbia (eHLbc) is taking a lead on the next round multi-year negotiations. The HKN Librarian will be working with them on the negotiations.
- ♦ American Psychiatric Association Psychiatry Premium Online (negotiated by Consortia Canada).

HKN worked with The Alberta Library and COPPUL on the role of each consortium with regard to health information products and content.



Marketing

HKN continued to promote its resources and services via different means of communication.

- ♦ Communicated selected language from license agreements to subscribers.
- ♦ Provided technical assistance to subscribers.
- ♦ As part of HKN's 25-year celebrations, posted bi-weekly stories highlighting key moments in HKN's history on the Website and Twitter account.



Meetings & Conferences

V. Stieda co-facilitated a session on Consortial Conference and Speaker Exchange at the North American Meeting of ICOLC in April 2019.

V. Stieda represented HKN on a panel discussion at the Canadian Health Libraries Association in June 2019. The discussion centred on Health Consortia Across Canada.

Due to the changes in staffing, there was no HKN representative to the European Meeting of ICOLC in October 2019.