



Health Knowledge Network

ANNUAL REPORT 2007/2008

*Health
Information:
from* **Alberta's
Universities**
to you



A Collaborative Venture of the
University of Alberta and the University of
Calgary



Health Knowledge Network

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The Health Knowledge Network [HKN] is a collaborative venture between the University of Calgary and the University of Alberta. Established in 1994, we are Alberta's leader in licensing quality published health information resources to post-secondary, health, government and research organizations and institutions primarily in Alberta and Saskatchewan. Our role is to negotiate fair and equitable pricing with international publishers and vendors on behalf of our subscribers. Through our affiliation with the two universities we draw on the experience and expertise of the highly trained health information professionals to provide complementary services such as training, technical support, and document delivery. We operate at full cost-recovery through an appropriate cost-sharing strategy and pursuit of external sources of development funding. Future directions for HKN are based on meeting the needs of the two Universities and being responsive to the needs of external users.

HKN Vision

Equitable delivery of quality health information to the post-secondary sector, practitioners, researchers and policy makers.

HKN Mission

To facilitate continuing professional education and support evidence-based practice by extending the networked health information resources of the University of Calgary and University of Alberta to organizations and institutions in Western Canada.

2007 - 2008 Highlights

Strategic Direction #1

Promote an Enhanced Electronic Health Library (the Virtual Health Library) for Alberta and Canada and Identify Alberta's Health Information Needs

Encourage dialogue on a provincial and national approach to health information licensing by working with appropriate government bodies, and health and education leaders in Alberta to develop a cohesive approach to providing quality health information at a provincial level. Demonstrate the feasibility of this initiative through a scalable model for enhanced health information delivery.

- HKN met with the National Network of Health Libraries (NNLH) and Canada Health Infoway (CHI) Virtual Health Library steering committee in response to direction from Alberta Health and Wellness to address inefficiencies in which some jurisdictions have overlap of access to health information resources while others have no access at all. This committee was tasked to conduct an environmental scan and readiness assessment as part of a Phase 0 proposal. Participants included CISTI, Dalhousie University, McGill University, the University of Alberta, Saskatchewan and Calgary, SEARCH Canada, and the Institute of Population Health.
- In the Fall of 2007, SEARCH Canada and HKN partnered to conduct a gap analysis of Alberta's rural health regions to identify their current licensed health information resources. The gap analysis was completed in April and forms the first part of a two part study. Phase II of this project will identify the spectrum of rural health region's information needs and identify barriers such as budget and technology restrictions that these regions face in accessing licensed information. The purpose of the analysis is to build support with funding bodies by identifying health information gaps amongst rural health regions and obtain explicit statements of resource needs from each health region.

Strategic Direction #2

License Health Information Resources and Extend Access to Current and Potential subscribers

Expand HKN's database and service offerings to meet the increasing needs of Partners and subscribers.

- Continued to set up trials for and send quotes to provincial and national associations, the Yukon government, and small research organizations in the province.
- Arranged for vendor training sessions in Edmonton and Calgary.
- Negotiated dual platform access to the American Psychological Association's (APA) products to allow subscribers a choice between the Ovid and EBSCO platforms.
- HKN continued to negotiate consortia licenses with health information publishers, vendors and aggregators to

- a. expand selection of full-text health information resources, including evidence-based resources and clinical support tools, e-journals and e-books.
- b. Secure usage-based license agreements to reflect HKN subscriber's actual usage rather than the more arbitrary potential usage model.
- HKN worked with Ovid to support HKN subscribers with their migration from the old Ovid platform to OvidSP.
- Signed new access agreement with the University of Manitoba for LWW Total Access content.

Current resources licensed by HKN include:

Ovid Technologies:

1. [AgeLine](#)
2. [AMED: Allied and Complementary Medicine](#)
3. [EMBASE](#)
4. [EBMR: Evidence-Based Medicine Reviews](#) (Includes: ACP Journal Club; Cochrane Central Register of Controlled Trials; Cochrane Database of Systematic Reviews; Database of Abstracts of Reviews of Effectiveness (DARE); Cochrane Methodology Register; Health Technology Assessment; NHS Economic Evaluation Database)
5. [Health and Psychosocial Instruments \(HaPI\)](#)
6. [International Pharmaceutical Abstracts \(IPA\)](#)
7. [LWW Total Access Collection](#)
8. [Ovid Nursing Collection I](#)
9. [Ovid Premier Journal Collection](#)
10. [Lippincott/Springhouse Nursing Books](#)

EBSCO Publishing:

11. [CINAHL Plus with Full Text](#)
12. [Health Business Elite](#)
13. [Social Works Abstracts](#)
14. [Business Source Complete](#)
15. Nursing & Allied Health Collection: Comprehensive Edition (subset of Medline & CINAHL)
16. [Psychology & Behavioral Sciences Collection](#)
17. [Health Source: Consumer Edition](#)
18. [Health Source: Nursing/Academic Edition](#)
19. [Natural & Alternative Treatments](#)
20. [MEDLINE with Full Text](#)
21. Biomedical Reference Collection (subset of Medline and CINAHL)

American Psychological Association (available on either Ovid or EBSCO platform):

22. [PsycINFO](#)
23. [PsycARTICLES](#)
24. [PsycBOOKS](#)

Other Vendor e-Books:

25. [Stat!Ref](#)
26. [McGraw Hill's Access Medicine](#)

HKN Subscribers as of April 2008

Alberta

Boards, Research and Government Agencies

1. Alberta Cancer Board (includes Tom Baker Cancer Centre and Cross Cancer Institute)
2. Alberta Government Library (includes Alberta Health & Wellness library and Alberta Children's Services library)
3. Health Quality Council of Alberta
4. Capital Care Group
5. Centre for Health Evidence
6. First Nations and Inuit Health Branch
7. Millard Health Centre

Health Regions

8. Calgary Health Region
9. Capital Health Region
10. David Thompson Health Region
11. Saint Thomas Health Centre

Colleges and Universities

12. Ambrose University College (nee Nazarene University College)
13. Athabasca University
14. Grande Prairie Regional College
15. Grant MacEwan Community College
16. King's University College
17. Northern Alberta Institute of Technology (NAIT)
18. Red Deer College
19. St Mary's University College
20. Taylor University College
21. University of Lethbridge
22. University of Manitoba

Saskatchewan

23. Saskatchewan Health Information Resource Partnership

Includes:

- Prairie North Health Region (includes remaining 9 health regions in Saskatchewan)
- Prince Albert Health Region
- Regina Qu' Appelle Health Region
- Saskatchewan Health (Government library)
- Saskatchewan Health Quality Council
- Saskatchewan Institute of Applied Science and Technology
- Saskatoon Health Region
- University of Regina
- University of Saskatchewan

- All health practitioners in Saskatchewan covered under the Saskatchewan Health Act

<p>Strategic Direction #3 Develop Service Model and Provide Seamless Service</p>

Continue to move forward with the recommendations in the Provincial Needs Assessment report and integrate into HKN service model.

- HKN partnered with the Southern and Northern Alberta Health Libraries Associations (SAHLA, NAHLA) to jointly organize a one day symposium on Complementary and Alternative Medicine. Symposium was held on April 11, 2008.
- Migrated HKN website to the University of Calgary's Drupal platform. Updated and added new content in order to provide the external community with timely information about HKN events and vendor updates.
- Continued to facilitate technical support between subscribers and vendors, and provided members with updated documentation to reflect changes to their accounts.
- Worked with the Canadian Research Knowledge Network (CRKN) and the electronic Health Libraries of British Columbia (e-HLbc) to ensure non-academic sites in BC and Alberta continue to benefit from discounts they enjoyed prior to new national licensing initiatives in the academic sector. HKN also continued to meet and work with The Alberta Library (TAL) and Consortia Canada to address overlapping collections and ensure that subscribers are receiving the resources they need at the best fees available.

<p>Strategic Direction #4 Support Full Cost-Recovery and Streamline HKN Administration</p>

- The HKN office continued to work with the University of Calgary's accounting department to ensure that HKN receives accurate and timely financial information.
- HKN continued to adjust pricing to reflect favorable exchange rates and ensure that HKN continued to adhere to the following principles:
 - HKN will be cost recovery
 - Pricing will be fair and consistent across all member sites.
 - Pricing will remain stable from year to year unless discounts allow fees to decrease.
 - Members will benefit from group purchase discounts, and will not pay more than they would pay if they licensed outside the HKN group purchase.
 - New members will not be added to the disadvantage of existing members.
 - Different pricing models will be used for each vendor dependent on the pricing model used by the vendor. The above principles will be applied in each pricing model.
- In September 2007, we welcomed a second part-time Administrative Assistant, Vincent Onwurah, to the HKN Office. Julie Alati-it reduced her hours to pursue a Masters degree in Communications.